## Template: Regional Competitions 2018

## Skill- Restaurant - 35 Test project- Level 3

## INTRODUCTION TO RESTAURANT SKILL

The restaurant service practitioner provides high quality food and drink service to guests. A food service practitioner generally works in the commercial sector, offering a range of services to customers. There is a direct relationship between the nature and quality of the service required and the payment made by the guest. Therefore, the practitioner has a continuing responsibility to work professionally and interactively with the guest in order to give satisfaction and thus maintain and grow the business.

Restaurant service demands the extensive knowledge of food and beverage. The waiter is most important person in dealing with guest and creating a right atmosphere in restaurant. It is therefore necessary to have a complete command of serving rules and to know the preparation of special dishes and drinks at the guest's table or in the bar. Basic requirements are skill and resourcefulness, good manners, good interaction with guests and practical ability.

A wide range of specialist tools and materials will be used for the service of specialist dishes, drinks, and wines. The practitioner will be familiar with their use in addition to the more usual pieces of equipment that are found in most dining situations.

Irrespective of the working environment, excellent communication, and customer care skills are universal attributes of the outstanding practitioner. Food service personnel will work as part of a team and with other teams in the hotel or restaurant. Whatever the structure of the work, the trained and experienced practitioner takes on a high level of personal responsibility and autonomy. This ranges from safeguarding the health and wellbeing of the guests and colleagues through scrupulous attention to safe and hygienic working practices, to achieving exceptional experiences for special occasions.

## GENERAL INSTRUCTIONS TO THE COMPETITOR

- The Test Project for Restaurant service will be carried out in Modular format over 2 day period, total project time 16 hours
- Competitors are not permitted to do any preparations in advance.
- NSDC reserve all rights to any audio/visual/print recording and coverage of the event. Any publication, reproduction or copying of the same can only be made with written consent of the organisers.
- You are not permitted to bring own plates, bowls, etc. for the purpose of presentation \& serving.
- All participants have to be in Uniforms. No company name/logo should be visible to the Judges during the competition. Violation of this guideline will lead to disqualification.
- All finalists/winners have to be present in uniform at the Award Ceremony
- Participants are required to bring their own Tool kit


## MODULE INSTRUCTIONS

- Competitors are required to present them self in professional manner
- Competitors are required to box buffet table with table cloths
- Competitor is required to lay table for 4 Pax with four course menu and casual dining service
- Competitor is required to do 10 different napkin folds of their choice
- Competitors are also required to assemble vegetable salad with appropriate dressing and flambé during the food service in front of judges.
- Competitors are required to perform food service of four course menu.
- Competitors are also required to carve 4 fruits (Musk Melon, Strawberry, apple, pineapple,) and smoke salmon without touching them with bare hands.
- Competitors are also required to identify 10 spirit and liqueurs


## time ALLOTTED- 12 Hrs

## DAY 1- MODULE- FINE DINING WITH TABLE TASK

| $09: 00$ | Welcome |
| :--- | :--- |
| $09: 10$ | Competitor briefing |
| $09: 20$ | Module briefing |


| $09: 30$ | Familiarisation of 10 spirits |
| :--- | :--- |
| $09: 45$ | Box table with two table cloth |
| $10: 00$ | Judges Evaluation |
| $10: 15$ | Napkin folding (10 folds - competitors own choice) |
| $10: 30$ | Judges Evaluation |
| $10: 45$ | Mise en place for Decanting of Red Wine to be served during service |
| $11: 00$ | Decanting of Red wine |
| $11: 15$ | Judges Evaluation |
| $11: 30$ | Clean up |
| $11: 45$ | Mise en place \& laying a table for fine dining service <br> Table of four guests. Napkin fold Competitor's choice <br> Competitor will perform actual food service. |
| $13: 00$ | Judge's marking |
| $13: 15$ | Final Mise en place <br> $13: 30$ <br> Starter - Assembling Salad Gueridon , served with white wine <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * *$ <br> Soup in a Tureen Gueridon service <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * *$ <br> Main course service - Carving of Roast Chicken, vegetables, potatoes all <br> Gueridon Service and silver-service of the sauce along with service of <br> decanted red wine <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * *$ <br> Dessert service - flambé of Peach for 4 person <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * ~$ <br> Coffee ( silver-service) |
| $15: 00$ | Lunch - Competitors and Judges |


| $16: 00$ | Identification of 10 Spirits |
| :--- | :--- |
| $17: 00$ | Competitor debrief |
| 17.20 | End |

DAY 2- MODULE- CASUAL DINING WITH TABLE TASK

| $09: 00$ | Welcome |
| :--- | :--- |
| $09: 10$ | Competitor briefing |
| $09: 20$ | Module briefing |
| $09: 30$ | Familiarisation of 10 Liqueurs |
| $10: 15$ | Carving of Smoked Salmon for 2 Pax |
| $10: 45$ | Judges Evaluation |
| $11: 00$ | Clean up |
| $11: 45$ | Mise en place \& laying a 2 table for 2 Pax <br> Choice of Starter <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * ~$ <br> Choice of Soup <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * *$ <br> Main course service |
| $12: 45$ | Jinal Mise en place <br> $13: 00$ |


|  | ***************************************** <br> Choice of Soft drink served from the Bar/ Pantry <br> $* * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * * ~$ |
| :--- | :--- |
| $\mathbf{1 4 : 0 0}$ | Lunch - Competitors and Judges |
| $15: 00$ | Mise en place for carving of fruits |
| $15: 30$ | Carving of 4 fruits - (Musk Melon, Strawberry, apple, pineapple, $)$ |
| $15: 45$ | Judge's marking |
| $16: 15$ | Identification of 10 Liqueurs |
| $17: 00$ | Competitor debrief |
| 17.20 | End |

## MARKING CRITERIA

| MODULE | CRITERIA | MARKS ALLOTED |
| :--- | :--- | :---: |
| DAY 1- MODULE- FINE <br> DINING WITH TABLE TASK | Grooming | 10 |
|  | Boxing of Buffet Table | 10 |
|  | Napkin Folding | 10 |
|  | Wine Decanting | 5 |
|  | Table laying | 10 |
|  | Food Service | 35 |
|  | Spirit identification | 10 |


|  |  |  |
| :--- | :--- | :--- |
| DAY 2- MODULE- CASUAL <br> DINING WITH TABLE TASK | Grooming | Carving of Salmon |
|  | Table laying | 10 |
|  | Food Service | 10 |
|  | Carving of Fruits | 20 |
|  | Liqueur identification | 30 |
|  | TOTAL | 20 |


| Aspect - PERSONAL PRESENTATION |  |  |  |  |  |  |  |  |  | DAY -1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Marking - Measurement |  |  |  |  |  |  |  |  |  | Marks - |
| $\begin{aligned} & \text { Aspect } \\ & \text { ID } \end{aligned}$ | Max Mark | Aspect of Sub Criterion - Description | COMPETITOR ID |  |  |  |  |  |  |  |
|  |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |  |
|  | 2 | Uniform clean, ironed \& well fitted, conforms to industry standard |  |  |  |  |  |  |  |  |
|  | 1 | Shoes polished and conform to industry standard |  |  |  |  |  |  |  |  |



















| Aspect | Max | Aspect of Sub Criterion - Description |  | TIT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|  |  | Flambé / Tableside Dessert <br> 0 - No interaction with guest, poor skill technique, clear lack of flare, final presentation inadequate. 1 - Limited interaction with guests, technique adequate, some flare with final presentation acceptable. <br> 2 - Good explanation, good technique, some flare and creativity, good final presentation 3 - Excellent guest interaction and explanation, excellent technique high level of flare and creativity with very good final presentation |  |  |  |  |  |  |  |
| MODULE- FINE DINING WITH TABLE TASK |  |  |  |  |  |  |  |  |  |
| Aspect - Food Service Procedure - Sliver Service of Coffee |  |  |  |  |  |  |  |  | DAY -1 |









| 0.5 | . 5 | Table laid with in time |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0.5 | . 5 | Correct side of table cloth is up |  |  |  |  |  |  |  |  |
|  | . 5 | Chair \& table dusted |  |  |  |  |  |  |  |  |
|  | . 5 | Chair placed uniformly |  |  |  |  |  |  |  |  |
|  | . 5 | Correct Cutlery Used |  |  |  |  |  |  |  |  |
|  | . 5 | Cutlery Polished |  |  |  |  |  |  |  |  |
|  | . 5 | Cutlery placed symmetrically |  |  |  |  |  |  |  |  |
|  | . 5 | Correct Glassware Used |  |  |  |  |  |  |  |  |
|  | . 5 | Glassware Polished |  |  |  |  |  |  |  |  |
|  | . 5 | Glassware placed symmetric |  |  | - |  |  |  |  |  |
|  | . 5 | Crockery polished |  |  |  |  |  |  |  |  |
| 0.5 | . 5 | Crockery placed symmetrically |  |  |  |  |  |  |  |  |
|  | . 5 | Table Correctly Laid as per th |  | , |  |  |  |  |  |  |
|  | . 5 | Centre Appointments placed |  |  |  |  |  |  |  |  |
|  | . 5 | Napkins folded crisp |  |  |  |  |  |  |  |  |
|  | . 5 | Napkins placed uniformly |  |  |  |  |  |  |  |  |
|  |  | Total |  |  |  |  |  |  |  |  |
| MODULE- CASUAL DINING WITH TABLE TASK |  |  |  |  |  |  |  |  |  |  |
| Aspect : Table Laying of 2 tables for 2 pax each |  |  |  |  |  |  |  |  |  | DAY-2 |



| Aspect : Service Procedure- Greetings of Guest \& Explanation |  |  |  |  |  |  |  |  |  | DAY-2 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Marking - Judgemental |  |  |  |  |  |  |  |  |  | Marks- |
| $\begin{aligned} & \text { Aspect } \\ & \text { ID } \end{aligned}$ | Max Mark | Aspect of Sub Criterion - Description | COMPETITOR ID |  |  |  |  |  |  |  |
|  |  |  | 1 | 2 | 3 |  | 5 | 6 | 7 |  |











